

## SENIOR SOFTWARE DEVELOPER

### CONTACT

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### TECHNICAL SKILLS

- ASP.NET (Web Forms, MVC, Web API)
- C# Development
- SQL Server / T-SQL / SSMS / SSIS
- Database Systems (Design, Indexing, Stored Procedures, Optimization)
- API Development (REST, SOAP/XML)
- AWS Web Services
- RPA / Workflow Automation
- Git / Bitbucket
- HTML5, CSS3, JavaScript
- SharePoint Administration

### CERTIFICATIONS

#### AWS Certified Cloud Practitioner

- Amazon Web Services (AWS)
- Credential URL (Issued May 2025)

<https://www.credly.com/badges/50fc3dcc-7b77-4046-a555-ad71d14bf5d3>

#### AWS Cloud Quest: Solutions Architect

- Amazon Web Services (AWS)
- Credential URL (May 2025)

<https://www.credly.com/badges/37a34518-500c-4183-b7c5-86cf11e5a114>

#### Currently Working Towards Certification:

#### AWS Certified Solutions Architect

Additional certifications available on LinkedIn

### PROFESSIONAL SUMMARY

Versatile and dependable Senior Software Developer with 9+ years of experience delivering scalable backend systems, APIs, and cloud-integrated applications. Proven expertise in ASP.NET, C#, SQL Server, and SSIS, with a growing leadership presence in AI and AWS modernization initiatives. Known for being a thoughtful problem solver,

### WORK EXPERIENCE

#### Bill Gosling Outsourcing

##### *Senior Software Developer / Remote / Barrie, ON*

OCT 2022 - PRESENT

- Lead development of scalable web applications, APIs, and integrations across .NET, SQL Server, and IIS
- Drive high-priority reporting and data initiatives as a technical SME and business-facing partner
- Act as a cross-team technical advisor, supporting troubleshooting, architecture, and requirements planning
- Design cloud infrastructure for AWS-based AI projects, contributing to automation and metadata-driven workflows
- Mentor global team members and lead delivery of high-impact internal development projects
- Manage SharePoint systems and RPA workflows to automate internal operations

#### *Intermediate Software Developer / Hybrid / Newmarket, ON*

OCT 2019 - SEPT 2022

- Developed full-stack applications and reporting dashboards using ASP.NET, JavaScript, SQL, and SSIS
- Created and deployed API integrations for dialers, vendors, and internal tools
- Built client-facing portals and internal tools to improve operational visibility and productivity
- Maintained and enhanced SharePoint systems, including custom workflows and document libraries
- Designed SSIS workflows for data ingestion, transformation, and error handling
- Collaborated with QA and operations teams to align technical delivery with business requirements

### EDUCATION

2017 - 2024

GEORGIAN COLLEGE

*Interactive Web Design and Development*

### TECHNICAL PROJECTS

#### AI-Powered Agent Intelligence Platform (2025)

Contributed to the development of a secure, cloud-based AI platform that analyzes interaction data using AWS services to uncover insights on business effectiveness, key performance indicators, and operational trends.

#### DB2 Process Migration (2023-2025)

Migrated legacy DB2 systems into a modern SQL Server warehouse by rebuilding key processes and workflows for long-term scalability and maintainability.

#### Company Web Platforms (2020 - 2023)

Designed and developed company websites from the ground up: HTML, CSS, JavaScript, PHP, and Hubspot

### PROFESSIONAL SKILLS

- Problem Solver
- Reliable & Self-Directed
- Team Leadership
- Cross-Team Collaboration
- Strong Communicator
- Analytical Thinking
- Detail-Oriented
- Quick Learner
- Adaptable to Change
- Prioritization & Time Management

### WORK EXPERIENCE

#### *Web Developer / On-Site / Newmarket, ON*

SEPT 2017 - OCT 2019

1. Built internal and client-facing applications using ASP.NET, PHP, JavaScript, and SQL
2. Designed and maintained web interfaces with a focus on usability and responsiveness
3. Developed RESTful systems for syncing business operations with backend data sources
4. Maintained the internal business portal, delivering updates based on department requests

#### **Dearborn Baby**

#### *Web Designer / On-Site / Thornhill, ON*

MAY 2017 - AUG 2019

- Built internal and client-facing applications using ASP.NET, PHP, JavaScript, and SQL
- Designed and maintained web interfaces with a focus on usability and responsiveness
- Developed RESTful systems for syncing business operations with backend data sources
- Maintained the internal business portal, delivering updates based on department requests
- Created SSIS data workflows to support reporting, automation, and data integration across teams

#### **Thisway Communications**

#### *Web Designer & Developer / Remote / Newmarket, ON*

OCT 2015 - NOV 2016

- Created responsive WordPress websites with custom themes and plugins
- Produced visual mockups, UI wireframes, and implemented front-end designs
- Contributed to branding projects through collaborative design and media development

*References available upon request*